



*Your Cancer Care Experts*



hope | health | healing

[ advanced cancer care ]  
right here at home

DoB: May 22 1984

Ex1: 7452

Se1: 12

IM1: 23+C

Ex2: 7655

Se2: 18

Im2: 32+A

Im3: 28+B

INITIAL  
DIAGNOSIS:

**PATHOLOGY LAB:  
BIOPSY LAB NOTATIONS:**

*Cancer of the oropharynx  
R glossotonsillar sulcas TIN2b.*

*Secondary malignant neoplasm  
of lymph nodes of the neck.*

*Cervical lymphadenopathy,  
right level II.*



**Life** interrupted

W = 2178 L = 1048



## When Facing Cancer, Where You're Treated Makes All The Difference



### AS YOU BEGIN CANCER TREATMENT

When you hear the words ***“You have cancer”***, it is often difficult to hear or think about anything else. Likely what follows your diagnosis is a treatment plan that has been decided by you and your cancer doctor. These plans are typically specific to treating your cancer and either preventing or managing side effects. You may also have other health conditions that need to be monitored throughout your journey.

### YOUR ***“MEDICAL HOME”*** AWAY FROM HOME

Our team will focus on your cancer care and work with your other health care providers to make sure all your needs are met. This is why your cancer care team will be your ***“medical home”***. Your oncologist will lead this team by communicating and coordinating with all others involved in your care to help insure the best possible outcome.

# How Does An Oncology Medical Home Improve Your Care?



An Oncology Medical Home is a nationally recognized *team-based care model* that puts **YOU** at the center. The purposes of a medical home are to: **a)** allow better access to health care, **b)** increase your satisfaction and medical outcomes and, **c)** to deliver care as economically as possible. This program begins with the first visit to your oncologist and will continue throughout your treatment and follow-up.

OHA is one of only 10 practices in the entire country to receive accreditation from the *Commission on Cancer* as an Oncology Medical Home. This designation is a testament of our commitment to leading the way in advancing cancer care across the country.

charting the **Course**

## TREATMENT OPTIONS:

- ▶ TUMOR REMOVAL
- ▶ RADIATION THERAPY
- ▶ CHEMOTHERAPY
- ▶ CLINICAL TRIALS
- ▶ ORAL CHEMOTHERAPY
- ▶ IMMUNOTHERAPY



## How does OHA Individualize Care?

Our Oncology Medical Home designation is based on a set of standards and criteria that are continually measured and evaluated. This ensures that as a patient you can be assured you are receiving the country's best care.

These standards for cancer care include:

- *Putting you and your entire medical condition at the center of the treatment plan*
- *Utilization of evidence-based medicine to produce quality outcomes*
- *Making cancer care accessible and efficient with quality treatment delivered in the most cost-effective manner*
- *Delivering care in a patient-centric, caring environment that keeps you happier, healthier and able to spend more time at home*
- *Measuring and benchmarking results against other facilities so that care continually improves for all patients*

**IN-CLINIC LAB SERVICES** – We have a dedicated lab staff to allow you easy and convenient lab services the same day as provider visits and/or treatment visits.

**CHEMOTHERAPY INFUSION SUITE** – Oncology certified registered nurses administer the chemotherapy according to your treatment care plan. Prior to administering your medications, you will have an individualized education appointment where you receive materials tailored to your disease and treatment plan. You will learn how to manage possible side effects of treatment and best practices during your treatment to ensure the best outcome.

**MEDICALLY INTEGRATED PHARMACY** – OHA is an accredited medically integrated pharmacy allowing patients on oral chemotherapy and ancillary medications to have their prescriptions filled on-site. We have a dedicated oral medication department with an oncology certified nurse and a pharmacy technician to provide in-depth medication education and symptom management.

**CLINICAL TRIALS** – OHA partners with Cancer Research of the Ozarks to offer you the opportunity to participate in clinical trials. New patients are screened by the CRO staff to identify patients who qualify and give them the information regarding participation. OHA collaborates with other top rated cancer centers around the country like MD Anderson, Barnes/Siteman, and Mayo Clinic to offer patients additional research opportunities.

**FINANCIAL COUNSELING** – We offer patients extensive financial counseling. At OHA, we understand that cancer care can put you in a difficult financial situation. We work closely with patients to find opportunities for financial resources. This includes, but is not limited to, pharmaceutical sponsored co-pay programs, foundation support or assistance.



## A Closer Look at Cancer Treatments and How OHA is There for You

### ► UNDERSTANDING CANCER TREATMENTS

#### Q. What is cancer?

**A.** Cancer is defined as the uncontrolled growth of cells within the body. Cancer cells lose the ability to limit and direct their growth resulting in the formation of tumors. Malignant or cancerous tumors may invade and destroy nearby tissues and organs. These cancers may also spread or metastasize to other parts of the body creating new malignant tumors.

#### Q. What is medical oncology?

**A.** Medical Oncology, a sub-specialty of internal medicine, is devoted to the diagnosis and treatment of malignant solid tumors. The primary treatment of the oncologist is the use of chemotherapy (powerful medications that destroy cancer cells). On occasion, your physician may request additional treatment in the form of surgery and/or radiation therapy.

#### Q. What is hematology?

**A.** Hematology, also a sub-specialty of internal medicine, is concerned with the diagnosis and treatment of blood diseases including anemias, bleeding disorders and tumors originating in the blood and lymphatic systems. Chemotherapy is often the mode of therapy used to treat many of these conditions.

### ► ABOUT OUR CLINICS

#### Q. What if I have a question?

**A.** We urge you to ask your medical team any and all questions.

#### Q. How do I reach your clinics?

**A.** You can reach us at 417-882-4880 (24 hours a day). Our clinic hours are 8:30am to 4:30pm weekdays. You can also find us on the internet at **ohaclinic.com** and through the "CareSpace" patient access portal.

#### Q. What about appointments?

**A.** Your next appointment will be scheduled before leaving our clinic. Please contact us 48 hours in advance if you have to cancel an appointment.

#### Q. Are children allowed?

**A.** In order to maintain the healthiest environment possible for immunosuppressed patients, children under the age of seven are not permitted in patient care areas. Children under the age of 12 are not permitted in the treatment area for the protection of both the child and the patient.

#### Q. How do I get prescriptions and refills?

**A.** Notify your pharmacy when you need prescription refills with the exception of pain medications. We can not refill pain medications after hours or on weekends. You will need to contact our clinic 24 hours in advance for pain medication refills.

## Meet Your Medical Care Team

### BOARD CERTIFIED NURSE PRACTITIONERS

Playing a critical role in your treatment plan, our nurse practitioners work very closely with the physicians to educate and monitor you during and after treatment. When nurse practitioners educate you before treatment begins, it helps manage potential side effects more effectively. Nurse practitioners also meet with you when doctors aren't available, as well as check your lab levels, and offer continuing support throughout your entire journey.

### REGISTERED NURSES AND MEDICAL ASSISTANTS

Our team of registered nurses (RN's) work in our on-site infusion center offering state-of-the-art techniques for chemotherapy administration. They also work with you after treatment to monitor side effects. The medical assistants work with you during visits to help with scheduling needs and to answer questions. Working together, this group provides constant care and support to all our patients.

### LABORATORY AND PHARMACY TECHNICIANS

Our in-clinic laboratory technicians save you multiple trips to separate locations. The convenience of completing your lab tests on-site allows for faster results, which speeds up your physician's ability to make important decisions regarding your care. The pharmacy technicians are trained to mix chemotherapy medication (infusion or oral) allowing you easy access to your medications.

### ADMINISTRATIVE STAFF

Our caring staff work behind the scenes to coordinate your appointment scheduling, test scheduling, and visits with other specialists. Our reimbursement department works with our financial counselors to make sure your insurance information is accurate and to help with any financial difficulties along the way.

### ► COMMUNICATION AND SUPPORT

#### Q. Who sees my medical records?

A. Your medical records are kept strictly confidential. They are reviewed by your medical care team in order to provide you with cutting edge medical care.

#### Q. How can I learn more about my diagnosis?

A. You will be provided with information regarding your diagnosis and treatment. You can easily access additional information through the "CareSpace" patient access portal.

#### Q. What about support groups?

A. Several different support groups are available. Please ask your medical care team for more information.





## Meet Our Physicians

We are committed to always putting patients first



Brooke Gillett, DO

▼  
Dr. Gillett earned her medical degree at the Midwestern University Arizona College of Osteopathic Medicine. She completed her internship, residency and medical oncology fellowship at the University of Utah in Salt Lake City. Dr. Gillett is board-certified in medical oncology.

Patients at OHA are cared for by a team of physicians, nurse practitioners, oncology certified registered nurses (RN's), technical staff, financial counselors, and on-site administrative staff that are committed to the standards that solidified us as an Oncology Medical Home.

### GETTING TO KNOW DR. GILLETT

- ▶ *"I've been in the oncology field for over a decade and am LOVING it."*
- ▶ *"I feel successful when I can make a patient's life better."*
- ▶ *"Be sure to ask us questions. Take notes. Don't be afraid to ask the same medical questions again."*
- ▶ *"I chose oncology because I wanted to be part of a medical field that is always evolving. New research is constantly changing the way we practice."*



Jiantao Ding, MD



- ▶ Dr. Ding earned his medical degree at the Peking Union Medical College in Beijing, China. He completed his internship, residency and medical oncology/hematology fellowship at the University of Texas Southwestern Medical Center in Dallas. In addition, he also served as a research scientist for two years. Dr. Ding is board-certified in internal medicine, medical oncology and hematology.

Dr. Verma earned his medical degree at the Medical College Rohtak, Maharshi Dayanand University, Rohtak, India. He completed his clinical residency in internal medicine at Wayckoff Heights Medical Center, Weill Medical College of Cornell University in Brooklyn, New York. Dr. Verma completed a clinical fellowship in Leukemia at MD Anderson Cancer Center, University of Texas. He also completed a medical oncology/hematology fellowship at the Louisiana State University Health Sciences Center in Shreveport. Dr. Verma previously practiced internal medicine in Cassville and Joplin, Missouri. He served on the clinical faculty at MD Anderson Cancer Center. He is board-certified in internal medicine, medical oncology and hematology.

### INSIDE THE MIND OF **DR. DING**

- ▶ *“I was drawn to the field of oncology to help the people who needed it the most.”*
- ▶ *“After practicing at OHA for many years, I can’t imagine being anywhere else.”*
- ▶ *“There’s nothing more rewarding to me than to see a patient have a good response to treatment.”*
- ▶ *“If there’s one thing I want people to know it’s if they get sick, we can definitely HELP.”*



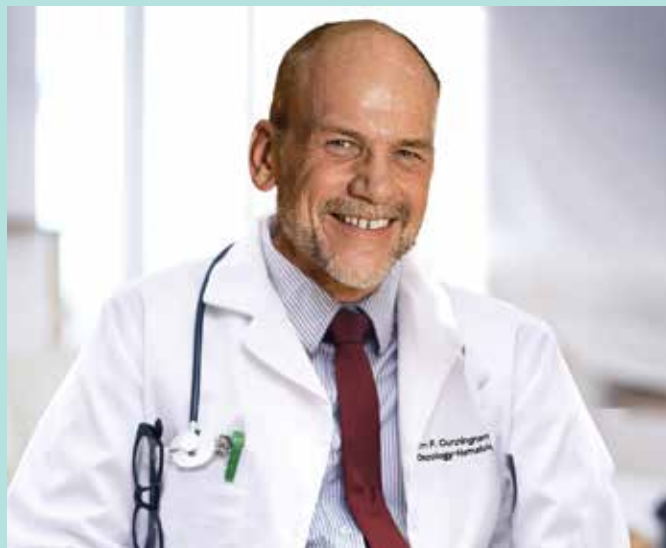
Dushyant Verma, MD, FACP

### PERSONAL INSIGHT FROM **DR. VERMA**

- ▶ *“While in medical school, I came across several patients who had blood or cancer related disorders. My connection with them created an even stronger interest in the field of oncology.”*
- ▶ *“I’ve been practicing at OHA for several very fulfilling years.”*
- ▶ *“My patients describe me as being very compassionate. That means the world to me.”*

Dr. Cunningham earned his medical degree at the University of Utah in Salt Lake City. His internship, residency, medical oncology and hematology training took place at Duke University Medical Center in Durham, North Carolina.

Dr. Cunningham is board-certified in internal medicine and medical oncology.



William F. Cunningham, MD, FACP



## Leading experts in oncology and hematology

### A CLOSER LOOK AT **DR. CUNNINGHAM**

- ▶ *"The one thing I consistently tell my patients is there's always HOPE!"*
- ▶ *"My first interest in oncology was when a close family member was diagnosed with cancer. Then I found I really enjoyed caring for very ill, complicated patients with life threatening diseases."*
- ▶ *"I've been working in this field since 1984."*
- ▶ *"The best part of my job is when I am caring for my patients and offering them hope."*



Robert Ellis, MD, FACP

- ▶ Dr. Ellis earned his medical degree at the University of Missouri in Kansas City. He trained in internal medicine at the Naval Medical Center in San Diego, California and completed his oncology and hematology fellowship at the University of Kansas Medical Center. Dr. Ellis is board-certified in internal medicine, medical oncology and hematology.

### WHAT YOU SHOULD KNOW ABOUT **DR. ELLIS**

- ▶ *“I get a high-level of satisfaction from taking very difficult situations and prolonging patient’s lifespans while trying to address their quality of life.”*
- ▶ *“I really enjoy visiting with and getting to know my patients... hearing about their lives or the interesting things they are doing.”*
- ▶ *“I’m passionate about keeping my patients cancer-free or making huge impacts in fighting their cancers.”*

Dr. Holden earned his bachelor’s degree in biology at Southwest Missouri State University in Springfield, Missouri. He advanced his education and received his MD and PhD at Louisiana State University Medical Center in Shreveport. He completed his internship and residency at the University of Alabama in Birmingham. His fellowship took place at the University of Texas Southwestern Medical Center in Dallas. Dr. Holden is board-certified in medical oncology and hematology.



Roger Holden, MD, PhD

### COMMENTS FROM **DR HOLDEN**

- ▶ *“I tell my patients to **THINK BIG!** Having the right attitude when facing cancer is so important.”*
- ▶ *“The part of my job I love the most is to see my patients return year after year.”*
- ▶ *“I’ve been working in oncology for over 15 years. I really enjoy the challenges it represents!”*
- ▶ *“My patients describe me as a ‘firecracker’ because I’m so engaged in what I do.”*



**O·H·A**  
*Cancer Care  
Experts*



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**[ohaclinic.com](http://ohaclinic.com)**